

Challenge yourself for Transaid

Cycle Madagascar 15 – 23 June 2012*



transaid
transport for life

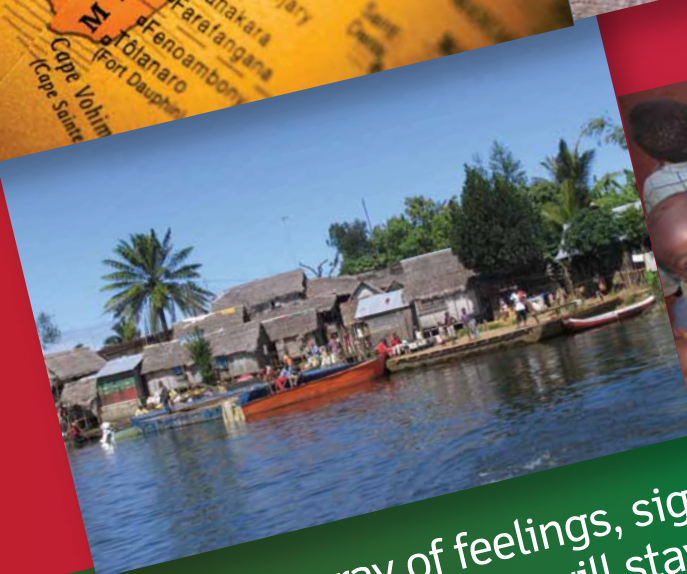
REGISTRATION PACK

Cycle almost 500km across the diverse and incredible landscapes of Madagascar and help Transaid to achieve its mission of creating better transport across Africa and the developing world.



“Just an awesome experience that I will never ever forget.”

Steve Hobson – Motor Transport,
Cycle Tanzania Participant



“A mixed array of feelings, sights and emotions which will stay with me for a long time to come.”

Tom Sexton – Sexton Logistics Recruitment,
Cycle Tanzania Participant



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Discover Madagascar

Madagascar is a continent in miniature with microclimates, vastly different habitats and a huge number of endemic species, one of the ecologically richest countries on the planet.

Nowhere else can you see over 70 varieties of lemur, the world's biggest and smallest chameleons, and the last stomping ground of the elephant bird, the largest bird that ever lived. You will see there forests of twisted, spiny 'octopus' trees and marvel at the bottle-shaped baobabs, especially the Avenue du Baobab near Morondava.



Cycle Madagascar Challenge

This bike ride takes you on a 5½ day cycle in the north east of the island. We cycle through highland villages and paddy fields, the lush tropical fruit plantations and coastal trails. The terrain is an exciting combination of tarmac and dusty red-earth off road trails. The trip can take up to 40 people so there is no need to worry about travelling alone with pre-trip meetings and group emails ensuring you get to know your fellow riders before departure.

Trip Overview

- Distance: approximately 480kms
- Duration: 9 days (5 days of cycling + 1 warm up)
- Level: challenging (yes, you will need to train and guidelines will be sent to you)
- Accommodation: hotels and local style lodges

Highlights

- Enjoy cycling through breathtaking scenery
- Visit one of the most ecologically rich countries on the planet
- Meet the friendliest people in Africa and experience their culture

Overview Itinerary

Day 1. Fly from London to Madagascar via Paris.

Day 2. Tana. 26kms
Morning bike fitting and a warm up bike ride to the Ambohimanga Rova.

Day 3. Tana – Lake Mantasoa. 87kms
For most of the day we cycle on good tarmac roads, undulating through villages and lush green rice paddies. As we cycle past highland villages, the scenery changes and roads are lined with grey eucalyptus trees contrasting against the bright red earth. We reach the lake and skirt round the shores to our hotel overlooking the lake.

Day 4. Mantasoa – Andasibe. 104kms
After a few steep undulations we turn away from the lake and back to a landscape dotted with rice paddies and huts. The road is mainly downhill and winds between lush forest and bamboo. We cycle through the village of Moramanga and finally enter the Nature Reserve with our overnight in the village of Adasibe.

Day 5 . Andasibe – Lake Rasoa. 89kms
Today is perhaps the most challenging as we will be gaining 1000m and descending 1900m. The scenery changes again and our route is lined with lush banana and mango plantations, lychee trees and the endemic Ravinala palm, whose enormous fan-like leaves are used for roofing in the area. Dinner and overnight on the shore of Lake Rasoa.



Day 6. Lake Rasoa – Toamasina. 104kms
Today we are deep in the lush eastern plains of Madagascar as we cycle through palm tree plantations and an array of tropical fruits – banana, mango and papaya. We approach Madagascar's second largest town, Toamasina, lively port with unpaved streets, and buzzing with life.

Day 7. Toamasina – Foulpointe. 66kms
We make a river crossing over one of the many floating bridges we use today. We reach sand dunes and follow the beautiful coastline northwards, passing modest resorts and the villages. Our resting place for the night is Manda Beach. The afternoon is free to relax on the beach, or take a pirogue out to the reef. Dinner is at a nearby restaurant where we celebrate the end of the challenge together.

Day 8. Free morning - Tana. Drive by bus to Tana airport.

Day 9. London. Arriving in London the same day via Paris.

*This is a complex itinerary and may be subject to change.
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Challenge yourself for Transaid

Why join Cycle Madagascar?

About Transaid

Transaid is an international development charity that seeks to reduce poverty and improve the quality of life through providing better access to essential basic services such as health, education and economic opportunities in Africa and the developing world. By working with the UK transport and logistics industry Transaid builds local transport management skills and knowledge to find solutions, making transport cheaper, safer cleaner and more effective.

Why we exist

Transport and logistics has come to be recognised as a critical but neglected area in development. This is severely detrimental to men, women and children living in rural areas. Women and children are unable to access essential health care services without transport which increases mortality during pregnancy and childbirth. Failure to place transport as key to development therefore has devastating consequences.

Lack of attention to driver training and safety standards causes high levels of deaths and injuries. Road crashes are now one of the main causes of death in developing countries and represent a huge cost to health systems, communities and individual families.

With the right transport management and training these costs could be significantly reduced and more lives could be saved.



Our Vital Work in Africa

Transaid has three main areas of expertise:

1. Professional Driver Training Projects

We promote professional driver training standards and develop driver training programmes to improve driver competence, road safety and the efficient use of vehicles.



2. Community Managed Transport

We provide access to appropriate, alternative forms of transport such as bicycle and motorcycle ambulances for communities where conventional forms of transport are not available or affordable. These life-saving technologies enable men, women and children in rural communities to reach health services when they are most in need.



3. Transport Management Systems

We work with departments of health, governments and other organisations to improve the management and maintenance of their fleets of vehicles. We do this by applying the Transaid Transport Management System to reduce costs, improve service delivery and increase operational efficiency.



Where will your money go?

1.3 million people are killed globally from road crashes every year. This figure is set to rise and is predicted by the World Health Organisation to become the leading cause of death and disability by 2020, overtaking HIV/AIDS if nothing is done to avert the crisis. We are currently working to improve professional driver training standards and reduce the number of road fatalities in Zambia and Tanzania. We are also working to tackle child and maternal mortality by improving access to primary healthcare in Nigeria, Zambia and several other African countries. Funds raised from the Transaid Cycle Madagascar will help us to continue this hugely important work and expand our projects further.



Fundraising

Last year's Transaid Cycle Tanzania raised over £97,000 income for Transaid. With your help we want to smash this target in 2011/2012! Funds raised from the Cycle Madagascar will help us to continue our hugely important work and expand our projects further.



Minimum sponsorship target: £3,300 (excluding Gift Aid)* and £299 registration fee

Payment schedule: £299 registration fee paid upon registration, £3000 paid before 5th of April 2012 and remaining sponsorship four weeks after the challenge.

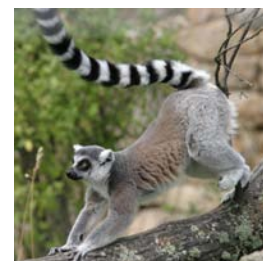


What does this include?

- Flights (London to Madagascar return)
- Airport taxes to the value of £300*
- Transfers in country
- All food and water (except lunch and dinner on day 8)
- Bike hire and mechanical support
- Accommodation
- Tour Manager and doctor for duration of

What does this not include?

- Visa (approximately £45**)
- Vaccinations and anti-malarials
- Travel insurance
- Optional tours
- Additional spending money
- Any airport taxes in excess of £300***
- £299 Registration fee



Classic Tours

Classic Tours is an experienced tour operator and the originators of overseas charity challenge events. They have excellent contacts with local ground agents (who will accompany us, providing cultural information) and will make all the travel arrangements and ensure that the event runs smoothly. There will also be someone from Transaid on the challenge to share your experience with you. An English speaking doctor and medical kit will travel with us. A bike mechanic is also on hand to carry out any repairs en route to help keep you on the move.

Please note: *Final amount of your sponsorship is subject to 0% VAT. ** This is subject to change. Please check with Madagascar Consulate in London. ***Transaid will be invoiced for airport taxes 8 weeks prior to departure as these are subject to change until final flights are fully confirmed. Transaid will inform all participants if airport taxes are likely to exceed £300 and will ask participants to contribute towards this excess if required. Airport taxes are currently estimated at £236 so should be fully covered by the registration fee and minimum sponsorship unless there is a significant jump in price in price between now and June 2012.

How will I raise the money?

Reaching the minimum sponsorship may seem a bit daunting at first but with our help you'll see there are many ways to reach your target. Many of previous participants were surprised how easy it was to exceed the minimum target! Raising more funds will give you a great deal of satisfaction and help enjoy your challenge even more. You can ask if your company will sponsor part or all of your sponsorship fee, or alternatively they may have a matched giving scheme where they will match any funds you raise £1 for £1. Friends, family and colleagues can also be a huge source of inspiration and can help you along the way to organise events and reach out to your local community for support.

You will also receive loads of tips and fundraising ideas from us to help you reach and exceed your sponsorship target. We will also include several fundraising milestones to make your task easier and to make sure you're on the right track. Start early and remember – we're here to help. After registering you will receive a Fundraising Pack with tips and ideas.

What happens if I can't raise the sponsorship money?

If you do not raise this amount you are liable to forfeit your place on the challenge, unless you can make up the balance yourself. However, if you do experience any unexpected difficulties, please contact us and we can help you put together a good fundraising plan which will ensure you get back on target. Transaid staff will always be on the other end of the phone to offer advise and support throughout your fundraising efforts.

Example Fundraising Activity Plan	Money raised
Ask friends, family, colleagues and their contacts for sponsorship	£600
Set up a just giving page	£600
Hold a cake/pastry morning in the office	£100
Organise a gig	£250
BBQ	£150
Hold a sweepstake	£200
Sell things on Ebay or car boot sale	£150
Organise a sponsored walk	£300
Hold a monthly quiz night in your local pub	£200
Hold a raffle	£250
Organise a work dinner/race night	£500
Total:	£3,300

Place Photo
Here

Place Photo
Here

CYCLE MADAGASCAR CHALLENGE
June 2012



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transport for life

REGISTRATION FORM

Please return this form to the following address:
Transaid, 137 Euston Road, London, NW1 2AA.
Contact Aggie for questions on: 020 7387 8136 or aggie@transaid.org

CHECKLIST

Please make sure you have enclosed the following:

- 1) Signed and completed Registration Form
- 2) Signed and completed Medical Questionnaire (including GP signature if you have a medical condition or aged 65+)
- 3) Two passport photos with name written on the back– consider deleting unless you need them? We don't, just 1 less thing for them to organise before signing up?
- 4) Registration fee of £299 made payable to 'Transaid' showing your commitment to raising a minimum of £3,300 by 5th April 2012
- 5) Fundraising Plan Form–consider deleting until next mailing

Please write clearly in capital letters

PERSONAL DETAILS

Title **as on passport** (Mr/Mrs/Ms/Miss/Dr/other) _____

Forenames **as on passport** _____

Surname **as on passport** _____

Name you prefer to be addressed as _____

Address _____

Postcode _____

Occupation _____

Daytime Phone _____

Evening Telephone _____

Email _____

T-SHIRT SIZE 34-36"(S) 38-40"(M) 42-44"(L) 46-48"(XL)

Date of Birth _____

Place of Birth _____

Marital Status _____

Nationality _____

PASSPORT DETAILS

Passport No. _____

Country of Issue _____

Issue Date _____

Expiry Date* _____

****Your passport must have at least six months to run from the date you return to the UK, following this event***

EMPLOYMENT DETAILS

Company Name _____

Job Title _____

Company Address _____

Post Code _____

If your employer has agreed to pay the registration fee or sponsor you, we can invoice them directly. Please supply a contact name contact details if different from above:

Sponsorship amount to invoice

£ _____

CYCLE MADAGASCAR CHALLENGE
June 2012



BIKE DETAILS

Your height _____

Ladies frame needed? **YES / NO**

Please note that the above will be requested but cannot be guaranteed.

SPECIAL REQUIREMENTS

Please circle as appropriate:

Vegetarian **Vegan (subject to local limitations)** **No Fish**

Do you have any special dietary requirements/food allergies? **YES / NO**

Those with special dietary requirements should consider bringing supplementary food as we cannot guarantee availability of suitable supplies in remote areas.

ACCOMMODATION

If there is anyone you would like to share with please write their full name here (otherwise participants will be allocated rooms on same sex sharing basis – rooms will be twins / triples / quads). We will try to accommodate your request, however it cannot be guaranteed. Please note; married couples will not automatically be able to share.

Name: _____

WOULD YOU LIKE US TO SEND DETAILS TO A FRIEND?

Name _____

Address _____

Postcode _____ Email _____

Daytime Phone _____ Evening Phone _____

Where did you hear of this event? _____

Have you taken part in an overseas charity challenge before? **YES / NO**

Have you fundraised for charity before, please give brief details? _____

Are you happy for us to include you in the group email? This is a great way of getting to know and keeping in touch with other participants and can be used to share fundraising ideas. **YES / NO**

DECLARATION: I apply to take part in the Transaid Cycle Madagascar Challenge 2012. I have read and agreed to be bound by the Transaid and Classic Tours' Booking Conditions and Conditions for Entry for the challenge. I enclose a cheque or postal order for my non-refundable registration fee of £299, the registration and medical forms (and two passport size photos—consider deleting if not needed). I agree to raise the minimum sponsorship of £3,300 with £3,000 payable 10 weeks before departure and the remaining sponsorship becoming due 4 weeks after I return from the challenge. I am aware that Gift Aid is not included in the sponsorship amount.

I confirm that to the best of my knowledge my general state of health and fitness is good and I take full responsibility for my fitness to take part. (I enclose a cheque for the registration fee of £299 made payable to Transaid, a completed medical form and two passport size photograph of myself—delete as it's a repeat of info above?)

Please read the booking conditions on page X (will change if you agree with the reduction of pages).

Signature _____ **Name (capital letters)** _____ **Date** ____/____/____

Upon receipt of your registration fee and forms we will reserve a place for you on Cycle Madagascar Challenge and send you an official Fundraising and Training Pack welcoming you to the event. **What are you waiting for?!**

Fundraising Plan

Whilst Cycle Madagascar is about having the experience of a lifetime, it is also important to remember that these challenges generate a significant income to fund Transaid's vital work in Africa. We would therefore appreciate you taking the time to think about how you will raise your fundraising target, and if possible exceed it!

Spaces on Transaid's Cycle Madagascar Challenge are limited and will therefore be allocated on a first come first served basis. In the event that there are more applicants than spaces on the trip your commitments to your fundraising plan will help support your application to go on the challenge.

Please send this page back with your registration and medical form.

- A) In a few sentences please let us know what you hope to achieve from Transaid's Cycle Madagascar and why you are applying to take part.
- B) Please give some brief ideas below on how you hope to reach your sponsorship target. Transaid staff will always be there to offer support and advice, however detailing your ideas will emphasize your commitment to raising the funds and will also enable us to help you maximise your sponsorship opportunities.
- 1)
 - 2)
 - 3)
 - 4)
 - 5)

Medical Questionnaire

This form should be completed by all applicants. All information supplied in this form will be treated as strictly confidential.

EVENT DETAILS

Name of charity: **Transaid**

Date and destination of event: **Transaid Cycle Madagascar June 2012**

PERSONAL DETAILS

Title (Mr/Mrs/Miss/Ms/Dr): _____ Date of Birth: _____ Age: _____

Forenames: _____ Height: _____ (metres) Weight: _____ (kg)

Surname: _____ Email: _____

Nationality: _____ Tel. Daytime: _____ Tel. Evening: _____

MEDICAL DETAILS

The event in which you will be participating is challenging and will require a good level of fitness, strength and endurance. It is your responsibility to ensure that you have the appropriate level of fitness. The event is not recommended for those with any infirmity. You should check with your doctor to ensure that you are sufficiently fit and healthy to participate. You should take into account that medical and other facilities at the destination are likely to be inferior to those in the UK.

Do you have a history of any of the following conditions? If you have any of the conditions below please ask your GP to sign overleaf:

- | | | | |
|---------------------------------|--------|---------------------------|--------|
| 1. Heart or circulatory disease | Yes No | 7. Diabetes | Yes No |
| 2. Raised blood pressure | Yes No | 8. Joint or back injuries | Yes No |
| 3. Respiratory disease | Yes No | 9. Heat stroke | Yes No |
| 4. Asthma | Yes No | 10. Vertigo | Yes No |
| 5. Epilepsy | Yes No | 11. Altitude sickness | Yes No |
| 6. Anxiety / stress | Yes No | 12. Any other condition? | Yes No |

Have you undergone hospital treatment in the last 12 months? Yes No

Do you have a rare blood group? If yes, please provide your blood group type: _____

Have you ever had psychological or psychiatric illness, including eating disorders, deliberate self harm, overdoses, depression, anxiety or psychosis? _____

Do you have any objections to treatment, including blood transfusions & immunisations? _____

If you have ticked "Yes" to any of the above, please give details in the space below and list any medication you are currently taking.

Details of condition: _____

Medication: _____ (Please bring supplies for the length of the trip plus spares)

Do you have an allergy? Please specify: Nuts / Penicillin / Gluten / Wasp or Bee stings / Shellfish / Hay fever / Other

Medication: _____

CYCLE MADAGASCAR CHALLENGE
June 2012



Classic Tours' challenges entail consecutive days of cycling, and will be physically demanding. Due to the nature of these types of events some parts of the route will be away from main cities and hospitals. However, there will be trained medical personnel on hand and first aid supplies. The Classic Tours medical consultant or trip doctor may wish to speak to your GP prior to your place being confirmed. Could you please provide your GP's contact details below:

Doctor's Name: _____ Doctor's Phone Number: _____

DOCTOR'S SIGNATURE

If you are aged 65 or over or you have a pre-existing medical condition or you have received hospital treatment within 12 months of departure, you must ask your doctor to sign below confirming that you are fit to undertake the challenge.

I confirm that I have read the itinerary my patient is planning to undertake and I know of no reason why this person should not participate in an event of this type at this point in time.

Doctor's Name: _____ GP Practice Stamp and address: _____

Doctor's Signature: _____

NEXT OF KIN

Name (in full): _____ Relationship to you: _____

Address: _____

Postcode: _____ Email: _____

Daytime Tel: _____ Evening Tel: _____ Mobile Tel: _____

Please note that the person named above should not be someone on the event with you and that the person you do name must be aware that Classic Tours may call them at anytime during the event if you are taken ill / injured.

I APPLY TO TAKE PART IN THIS CHALLENGE AND CONFIRM THE FOLLOWING:

- 1) I have understood that this challenge is rated as challenging.
- 2) I have understood the need for fitness and will read the training guidelines and commit to a training programme for the event.
- 3) To the best of my knowledge this is a true and accurate description of my medical history and current condition.
- 4) I sign below for Classic Tours to release this information to the doctor accompanying the event or their medical consultant to allow him/her to contact my GP for further details.
- 5) In the event of illness or an accident on the trip I hereby give my permission for Classic Tours medical staff to initiate medical treatment and notify my next of kin in case of hospitalisation.
- 6) I am responsible for organising my own vaccinations through my GP or local travel clinic and will be expected to bring a personal first aid kit.
- 7) I will advise my insurer of my current medical condition. Should I fail to do this, I understand that I will be liable for any medical costs incurred whilst on the challenge as a result of any undisclosed condition.

IMPORTANT!

Should any of your medical details change after you have submitted this form, please inform Classic Tours immediately. You may be asked to complete a new medical form. It is vital that you remember to do this for your own safety.

Booking Conditions – Please Read!

TRANSAID

1. In return for a secured place on Cycle Madagascar with Transaid, and as an indication of your serious fundraising intent, we require a non-refundable registration fee of £299 and a commitment to raise at least £3,300 in sponsorship money for Transaid. £3,000 of this sponsorship must be paid to Transaid a minimum of 10 weeks prior to the departure date (i.e. 5th April 2012). Failure to do so means that you must make up the balance yourself. The £3,300 target does not include your registration fee of £299, or any Gift Aid that your donations incur. Any balance due to make up the minimum sponsorship to £3,300 must be paid to Transaid within 4 weeks of your return to the UK following this event, either from funds raised or by making up the balance yourself.
2. If you choose to fundraise the minimum £3,300 you must make it clear to all prospective sponsors that an amount from your sponsorship money goes towards payment of the air and ground costs of the challenge.
3. All funds raised in the name of Transaid must be paid as soon as is practicable to Transaid.
4. Should you be unable to take up your place all sponsorship monies must be returned to your sponsors or, if they agree, paid over to Transaid.
5. You must be over 16 by the date of departure.
6. Classic Tours, a specialist in charity challenges, is the tour company responsible for all flights and ground arrangements. All participants take part at their own risk. Transaid is acting as your agent in making arrangements for you to join the event and is unable to accept liability for any loss or damage, however arising, or for the cancellation of the event for any reason outside its control. Registration fees will only be refundable should Transaid cancel the event.
7. You must wear a cycling helmet at all times when cycling during the event,
8. You are responsible for obtaining any necessary vaccinations in order for them to become effective by the departure date, and for obtaining a valid tourist visa.
9. The money raised includes airport taxes up to the value of £300pp. Transaid will be invoiced for airport taxes 8 weeks prior to departure as these are subject to change until final flights are fully confirmed and ticketed. Transaid will inform all participants if airport taxes are likely to exceed £300pp and will ask participants to contribute towards this excess if required. Airport taxes are currently £236pp so budgeting an increase up to £300pp should be realistic. This will be covered by the registration fee and minimum sponsorship unless there is a significant jump in price in price between now and June 2012.

CLASSIC TOURS

These are the terms and conditions of Classic Tours which apply to those who are advised by the charity or the trading company of the charity, known hereinafter as "the charity", that they will be participating in the fundraising event. Please refer to the charity's own terms and conditions regarding your sponsorship and eligibility to travel. Only those potential participants who qualify under the charity's rules will be entitled to travel. For those selected to travel, then the following conditions will apply:

Your contract with Classic Tours

If you are selected to take part in the fundraising event, we will be advised of your details by the charity. Your contract for travel, accommodation and other services ("your travel arrangements") will be with us, Classic Tours Limited trading as Classic Tours of Tramways House, 377 Camden Road, London N7 0SH. If you are selected then we will confirm our contractual commitment to you by sending to you a confirmation invoice, together with the details of your travel arrangements and the itinerary that we have agreed to provide. It is only then that these terms and conditions will apply and a contract will exist between us, which is governed by English laws and the exclusive jurisdiction of the English Courts. Travel arrangements made by us which include flight and accommodation are fully protected under the company's ATOL Licence Number 3379 arranged with Civil Aviation Authority (CAA). When you buy an ATOL protected air package from Classic Tours you will receive a confirmation invoice from us confirming your arrangements and your protection under our Air Travel Organisers Licence number 3379. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website www.atol.org.uk. Payment for your travel arrangements will be made to us by the charity from the sponsorship it has received in accordance with the charities' terms for participating in the fundraising event.

The price of your Tour

(i) The cost of your participation in the fundraising event forms a part of the overall value of the sponsorship raised by you and received by the charity. From those sums received by the charity, the charity will pay to us the cost of your travel arrangements that we are agreeing to provide. (ii) We reserve the right to increase the price of your travel arrangements to allow for variations in transportation costs (including the cost of fuel); dues, taxes or fees chargeable for services such as landing taxes and fees at airports and the exchange rate applicable to your travel arrangements. No price increase will be made within 30 days of your departure date and in any event, we will absorb any increase which equals 2% or less of the cost of your travel arrangements.

Health, Safety & Fitness and your Insurance Cover

The charitable event in which you will be participating is challenging and will require a good level of fitness, strength and endurance and it is your responsibility to ensure that you have the appropriate level. You should check with your doctor to ensure that you are sufficiently fit, healthy and mobile to participate in the event. You should take into account that medical and other facilities, particularly for those with any disability, illness or infirmity, at your destination are likely to be inferior to those in the United Kingdom. Accordingly it is a compulsory term of travel that you take out travel insurance to cover any health or injury problems that arise and, if necessary, to arrange for your repatriation to the United Kingdom. You must complete a medical form in order to be able to travel and you should also advise your insurer of any pre-existing medical condition before travel. Failure to advise this may invalidate your insurance cover. Classic Tours reserves the right to refuse participation if the above is not complied with.

Cancellation

If you cancel your travel arrangements, then there will be no refund payable to you as your sponsorship was raised for charitable purposes. Any balance of the sum paid to us by the charity for your travel arrangements, after deduction of cancellation charges, which have been agreed with the charity, will be repaid to the charity. Similarly, if we cancel your travel arrangements any refunds or compensation will be paid to the charity. If cancellation occurs in circumstances where recovery of cancellation charges is indemnified under your travel insurance, you hereby agree that you will co-operate in the recovery of these charges from the insurers and any sums recovered under the policy will again be paid over to the charity. If cancellation occurs due to unusual and unforeseeable circumstances beyond our control, such as national emergency, natural disaster, fire, bad weather, flight delays or other such events (acts of force majeure), then we will advise you as soon as it is reasonable to do so.

Destination Safety and Force Majeure

Your personal safety during the charitable event is of fundamental importance to us and whilst we will carefully monitor the safety of your destination, the Foreign and Commonwealth Office do offer a travellers advice line, the details of which are 0870 606 0290. You should ensure that you are kept informed of the latest FCO advice.

Alterations by Classic Tours

Classic Tours and its supplier of flight accommodation and land arrangements shall be entitled to change the details of your travel arrangements and itinerary. If a change is significant you will be advised as soon as possible and you will be entitled to:- Cancel your participation in the event, in which case you agree that the cost of your travel arrangements will be repaid by us to the charity and you will have no entitlement to such sums; or Agree to proceed with the revised arrangements for the Event

Standard and Quality of Accommodation and Services

You should not have unreasonable expectations of the facilities that will be provided which in some remote areas and some destinations may be below what you might expect at home. The level of the standard and quality of your travel arrangements will be in line with the itinerary and any literature you receive from us.

Liability

We accept responsibility for ensuring that your travel arrangements will be as described in literature produced by us, or on our behalf, in our Confirmation Invoice and with the itinerary and that the services we are contractually obliged to provide are to a reasonable standard. If in the reasonable opinion of the charity any part of your travel arrangements is not provided as promised we will pay appropriate compensation if this has affected the quality or structure of your travel arrangements. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers (except for claims for death, injury or illness – see below).

Classic Tours accepts responsibility for death, injury or illness caused by negligent acts and/or omissions of us, our employees, agents, suppliers and sub-contractors whilst acting within the scope of, or in the course of their employment in the provision of any part of your travel arrangements in the itinerary, that we are contractually obliged to provide. We will, accordingly, pay to an affected participant such damages as might have been awarded in such circumstances under English law. However, damages are not payable where any failure to perform the contract is due neither to any fault on our part or a supplier of any part of your travel arrangements or is attributable to you or unforeseen or unavoidable actions of a third party unconnected with the provision of your travel arrangements or unusual and unforeseeable circumstances beyond our control or an event which could not have been foreseen even if all due care had been exercised.

In respect of carriage by air, sea and rail and the provision of accommodation, the amount of compensation Classic Tours may be obliged to pay will be limited in the manner provided by the relevant International Convention. Carriage by air is subject to the carriers conditions of carriage. In particular drunkenness or rowdy behaviour may lead to the airline refusing carriage when alternative flights may have to be arranged at your own cost.

Flights Delays (Delays)

Most flights will be arranged with scheduled airlines who will usually provide refreshments, meals or accommodation where there is any substantial flight delay and when this is possible to arrange. Classic Tours will not arrange these facilities if there is a delay at the outward or homeward points of departure if not offered by the airline.

Flight changes

Airlines may have to change aircraft without advance warning. You are asked to check carefully departure and check in times on your documentation when received to ensure that you arrive at the airport in sufficient time.

Passports and Visas and Health

You will be advised separately of any passports or visa requirements and any compulsory health requirements to enable you to participate in your travel arrangements. Please note that you will require a full British passport with at least 6 months unexpired at the date of return travel. For EC and other passport holders please contact Classic Tours for special requirements.

This contract is governed by English law and the exclusive jurisdiction of the English Courts.